

## Leadership & Management Development Newsletter

### Benefits of Academic Study: A Personal Perspective

*“Most of my friends and family thought I was a little crazy to take on post graduate study (in 2007), as well as a managing what was a very demanding job,”* says former DHHS State Director of Disability Services, Wendy Quinn.

Wendy, who completed her Master of Health Sciences (Developmental Disability) in 2011, speaks to the [benefits of study](#) in three distinctive ways.



*“The benefits of post graduate study are many, but you can never quite tell what they will mean in your life.”*

Wendy Quinn  
Course Coordinator/Lecturer UTAS

Firstly, through ‘Identity Capital’: as a major boost to her outlook and self-esteem. *“I could feel my brain ‘waking-up’ which had a marked impact on the way I felt about myself and could respond to people and issues,”* says Wendy.

Secondly, through ‘Social Capital’: *“I met some amazing people and formed some new networks that continue to enrich my life and expand my horizons.”*

Thirdly, through ‘Human Capital’: *“I gained much more knowledge and skill, as well as a qualification that has formed the foundation for the next stage of my career at UTAS.”*

The Leadership and Management Development team congratulate Wendy on her years of dedication and outstanding service to DHHS and her achievement in completing her Masters.

*“You are never too old or too senior to learn.”*

Wendy Quinn

### UTAS: Enrolments Now Open

Did *you* know that a [HECS scholarship scheme](#) is available for DHHS staff toward a postgraduate qualification?

DHHS employees have an amazing opportunity to access world-class, customised, post-graduate education, at a very minimal cost.

Flexible study pathways can be selected for individual students involving a mixture of distance and intensive face-to-face learning opportunities.

The subject areas can include management and leadership, clinical leadership, public health, e-health and clinical education, all with a focus on applied learning within health and human service settings.

Are *you* considering further study this year?

For more information about HECS-free postgraduate study for Semester Two 2013, attend the state-wide UTAS information videoconference:

**Wednesday 12 June: 12:15-1:45 pm**

Enrol: [www.surveymonkey.com/s/NPS867C](http://www.surveymonkey.com/s/NPS867C)

### UTAS: Excellence Award

The University of Tasmania has a number of *Excellence in Teaching and Learning* awards to recognise staff making valuable contributions to teaching excellence at UTAS.

Dr Elizabeth Shannon has been awarded for her work developing and delivering CAM537 *Foundations in Health and Human Services*.

This academic unit leads on from the DHHS Development Program and provides an academic pathway to study for staff.

Congratulations Elizabeth!

## Knowledge *Leaders Together*

Thanks to everyone who has already offered to share their expertise and skills by expressing interest (refer July program below).

If you have *not yet* added your name and skills to the list, please don't be shy.

Register: [www.surveymonkey.com/s/RVPRSNC](http://www.surveymonkey.com/s/RVPRSNC)

### Seminar: **The Art of Measurement**

This videoconference, hosted by **Garry Ridler**, Principal Project Consultant (office of the CIO) will share insights into how to better understand and collect performance and business measures, and how these can be used to drive improved processes and customer satisfaction.

**Mon 8 July:** 1:00-2:00 pm

Enrol: [www.surveymonkey.com/s/GYD86FY](http://www.surveymonkey.com/s/GYD86FY)

### Seminar: **Customer Focus**

This videoconference, also hosted by **Garry Ridler**, will highlight how spatial technologies enable the visualisation of data and how to create new opportunities to redefine business structure, processes and focus.

**Mon 15 July:** 1:00-2:00 pm

Enrol: [www.surveymonkey.com/s/GW5QL28](http://www.surveymonkey.com/s/GW5QL28)

### Seminar: **Leading Diverse Teams**

**Mal Sutcliffe**, Cafeteria Coordinator RHH, will share personal insights on how to manage and lead small diverse teams, and how to access support.

**Tue 16 July:** 9:30-10:30 am

Enrol: [www.surveymonkey.com/s/B258FJK](http://www.surveymonkey.com/s/B258FJK)

## Upcoming: *HR Workshops*

**Thu 20 June:** morning & afternoon sessions

L3, Anne O'Byrne building, Charles St, Launceston

**Performance Management:** 9:00-11:30 am

Presenter: **Liz Jessup**

Manager, HR Corporate

**Selection Processes:** 12:30-2:30 pm

Presenter: **Bel Stevanovich**

Team Leader, Strategic Staffing & Recruitment

Enrol: [www.surveymonkey.com/s/GDBPHFG](http://www.surveymonkey.com/s/GDBPHFG)

## Workshop: *Facilitation*

A workshop is being provided in the north of the State in learning how to facilitate small groups using an action learning framework.

The workshop will include strategies and practical tips.

**Wed 19 June:** 2:30-4:00 pm

Enrol: [www.surveymonkey.com/s/GTWLDW5](http://www.surveymonkey.com/s/GTWLDW5)

## VCs: *Project Management*

These videoconferences (VCs), hosted by **Dr Elizabeth Shannon**, will take you through the final two stages of project management.

No 3: **Time, Cost & Issues Management**

**Mon 1 July:** 12:00 -2.00 pm

Enrol: [www.surveymonkey.com/s/WWQ5FSP](http://www.surveymonkey.com/s/WWQ5FSP)

No 4: **Closure & Outcomes Realisation**

**Mon 5 August:** 12:00 -2.00 pm

Enrol: [www.surveymonkey.com/s/GRSTBTG](http://www.surveymonkey.com/s/GRSTBTG)

## Upcoming: *Development Courses*

Take this *free* and *unique* opportunity to develop your leadership skills.

### North:

- June: Wed-19 to Fri-21
- October: Tue-15 to Thu-17

### North West:

- August: Tue-20 to Thu-22

### South:

- July: Tue-23 to Thu-25
- September: Tue-24 to Thu-26
- November: Tue-19 to Thu-21

The Development Course can be undertaken over a number of sessions.

That is: you can attend one (or two) days in one month and then one (or two) days in another month.

Enrol: [www.surveymonkey.com/s/Y7VC9SH](http://www.surveymonkey.com/s/Y7VC9SH)

**Need more information?**

Call Program Support on (03) 6233 4181  
or email [mandlprogram@dhhs.tas.gov.au](mailto:mandlprogram@dhhs.tas.gov.au)